MONEER RIFAI

CLOUD – DEVOPS – SUPPORT – WEB DEVELOPMENT

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Location: Iowa City, IA

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PROFFESIONAL SUMMARY

Technical Analyst with a broad background in software, cloud, system administration, networking and support. Strong focus on web technologies and the AWS ecosystem. Excellent troubleshooting and problem-solving skills accompanied by a B.S. degree and industry certifications. Highly motivated and very passionate about technology.

- Extensive experience in support, analysis and design
- Proven history of solid troubleshooting and problem-solving
- Excellent verbal and written communication skills
- Academic background with coursework in physics and math
- Self-starter, reliable, and a quick learner

TECHNICAL SKILLS

Languages/Scripting
JavaScript – CSS – HTML – Bash – PowerShell – XML – YAML – JSON – SQL

Build/Automation/Monitoring Tools
Git – Docker – Kubernetes – Chef – Ansible – Vagrant – Jenkins – CloudWatch – Nagios – Prometheus – OpenView – Solar Winds

Cloud Infrastructure (AWS)
EC2 – S3 – VPC – ELB – Auto Scaling – IAM – SQS – SNS

System Administration
Windows, Microsoft Server (all versions), Linux, Mac OS, Mobile

Databases
SQL Server, MySQL, PostgreSQL, AWS RDS, DynamoDB, MongoDB

Network/Infrastructure
TCP/IP, DNS, DHCP, AD, SSH, Security, Switching and Routing

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WORK EXPERIENCE

07/2016 – 02/2017	**MetaCommunications** – Support Engineer Support, deployment, troubleshooting of a web-based enterprise application
12/2014 – 06/2016	**The University of Iowa** – Network Engineer Monitoring, alerting and documenting campus network infrastructure
01/2013 – 11/2014	**Evolution1** – System Administrator Server and network administration, internal support, deployment of internal applications

EDUCATION

2017	**AWS Associate Certifications** AWS Solutions Architect AWS Developer AWS SysOps Administrator
2008	**Bachelor of Science in Physics** Minnesota State University Moorhead